

Services

Home & Everyday

- PC and laptop repair, hardware and software
- Virus and malware removal
- Slow computer troubleshooting and optimisation
- New PC or laptop setup and data transfer
- Software installation and updates
- Printer setup and troubleshooting
- Data backup setup and recovery

Networking & Wifi

- Home wifi setup and troubleshooting
- Mesh wifi installation
- Router configuration and security hardening
- Smart home device setup and network integration
- Small office network setup

Websites & Online

- Website maintenance and support
- Website setup for small businesses
- Domain and hosting setup or migration
- Email setup, Outlook, Gmail, and business email

Security

- Firewall setup for home offices and small businesses
- Password manager setup
- Basic security checks and advice

App & Software Development

- iOS and Android app development
- Custom built systems, front end and back end
- Bespoke software tailored to small business needs
- Integration with existing business tools and workflows

Ongoing Support

- Monthly support plan, fully covered
- Remote support

Problems We Solve

Performance & Everyday Issues

- Computer running slow or freezing
- Programs crashing or not opening
- Computer will not turn on or will not boot properly
- Blue screen errors
- Full storage or hard drive space
- Battery not holding charge, laptops

Security Issues

- Virus or malware infection
- Suspicious pop ups or browser redirects
- Ransomware or locked files
- Scam calls or emails you are worried about
- Accounts hacked or compromised

Wifi & Networking

- Wifi cutting out or weak signal in parts of the house
- Cannot connect a new device to wifi
- Router not working after a power cut or ISP change
- Smart devices not connecting properly
- Slow internet speeds

Setup & Data

- Setting up a new PC or laptop
- Transferring files or photos from an old device
- Lost or accidentally deleted files
- No backup in place, or unsure if backups are working
- Printer will not connect or print

Email & Accounts

- Cannot log in to email or forgotten password
- Email not syncing across devices
- Setting up email on a new phone or PC
- Spam or junk mail overload

Website Issues

- Website down or showing an error
- Website hacked or showing suspicious content
- Cannot log in to update the website
- Slow loading website
- Broken links, images, or pages
- Plugin conflicts after an update

General Confusion or Confidence Issues

- Not sure how to use a new device or app
- Worried about a scam or being tricked
- Wants someone to just check that everything is okay

Get in touch to find the right level of support for you.